

A Quick Tour

The **Individual Dashboard** provides secure access to your American Public Life (APL) account details. From your Dashboard, you'll see an overview of your coverage, covered dependents and claims status. You'll also find links to download your ID Cards, policy documents, Explanation of Benefits and claim forms.

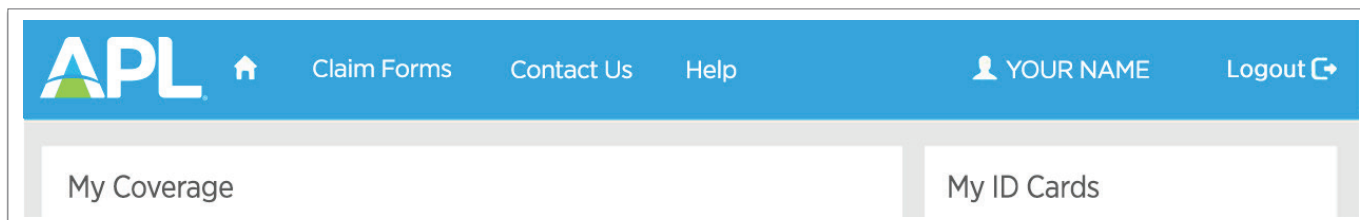
CONTACT APL

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Using Your Dashboard

At the top of the Dashboard, you'll see links to:

- Claims Forms
- Contact Us
- Help
- Your profile information



Coverage

Below the top navigation, you'll find **My Coverage**. Here, you have instant access to your APL insurance details, including:

- Policy Number that links to your policy documents
- Effective date(s) of coverage
- Covered dependents
- Status of coverage

My Coverage						
Product ▲	Policy Number	Effective Date	Covered Dependents	Relationship	Status	
GROUP ACCIDENT	1294238	12/01/2016	MINNIE MOUSE MICKEY MOUSE	Applicant Spouse	Active	▲
MEDLINK W/BENEFIT ASSIGNMENT	1300000	12/01/2016	MINNIE MOUSE MICKEY MOUSE	Applicant Spouse	Active	▼

1 - 2 of 2 items

ID Cards

Next to My Coverage, you'll find **My ID Cards**. This section displays the availability of your ID Cards. You can download and print your **ID Cards** by clicking on the PDF icon (📄) next to the product name. **ID Cards** will download as a PDF document, if available.

My ID Cards

SAMPLE

Insured:
Coverage:
Policy/Cert. #:
Group #:
Effective Date:
Plan:

For illustrative purposes only.

Available ID Card(s)

MEDLINK W/BENEFIT ASSIGNMENT

ID Card not issued for this product

GROUP ACCIDENT

Claims

Just below My Coverage, you'll find **My Claims**. The **My Claims** portion of your dashboard provides at-a-glance details of claims processed within the last 24 months, including:

- Claims status
- Date received
- Claim number that links to your Explanation of Benefits
- Amount paid

My Claims (Claims processed in the last 24 months)										
Service From Date ▼	Status ▲	First Name	Relationship	Coverage Type	Policy Number	Date Received ▼	Claim Number	Amount Paid	Date Completed	
	Received	MINNIE	Applicant	MEDLINK W/BENEFIT ASSIGNMENT	1300000	02/06/2017		\$0.00		▲
	Received	MICKEY	Spouse	MEDLINK W/BENEFIT ASSIGNMENT	1300000	01/15/2017		\$0.00		
	Received	MICKEY	Spouse	GROUP ACCIDENT	1294238	12/15/2016		\$0.00		
12/01/2016	Pending	MICKEY	Spouse	MEDLINK W/BENEFIT ASSIGNMENT	1300000	02/06/2017	1745138	\$0.00		
12/15/2016	Processed	MINNIE	Applicant	MEDLINK W/BENEFIT ASSIGNMENT	1300000	01/05/2017	1745137	\$20.00	02/06/2017	▼

1 - 5 of 5 items